Ken Hinrichs, our Vice President, presented to the members at our March 2023 meeting the results of the survey taken by our membership. We have placed his slide presentation on the website so those of you who were not there may see the results. If you have any questions, Ken's contact information is posted below.

Ken Hinrichs
2024
Vice President
vice.president@lakegastoncc.org

LGCC Request for Information Jan 2023

366 surveys sent

77 responses

26.6% response rate

What type of Cell Phone?

45 Apple

32 Android

What type of Tablets or e-Readers?

39 Apple (Tablet)

14 Android (Tablet)

19 Kindle (e-Reader)

2 Nook (e-Reader)

What OS (operating system) On your Desktop / Laptop?

MacOS - 15

Microsoft - 82

- **Windows 10 - 39**
- **Windows 11 - 33**
- **Older Windows - 8**
- **Surface - 2**

Chrome (Android) - 6

What Types of Programs would you want presented?

- **File management / backup (48)**
- **Security / Antivirus (40)**
- **Photo / Video Editing (31)**
- **Web browsers (30)**
- **Microsoft Office applications (28)**
- **Quicken / Tax / Home finance (11)**

What Types of Training Presentations such as:?

- Wired and Wireless Home Networking Systems (routers, extenders, Access points)

- How home networks connect to the internet (phone/DSL, cable, Satellite, cellular)

- Video/Audio Streaming Device (Roku, Firestick, Apple TV, Smart TVs)

- Video/Audio Streaming Services (Netflix, Amazon Prime, Free Services)

- Move information from one computer to another.

What Types of Training Presentations?

- **Video / Audio Streaming (79)**
- **Home Networks (81)**
- **Home Security (36)**

Presentations and Guest Speakers?

Options for TV besides cable, TV streaming, TV Guides & Cloud services for Roku/Firestick & smart TVs

Hooking up ROKU/laptops to hotel TV's

What's happening to improve Broadband service at the lake?
the internet in the lake 5-county area

AT&T rural internet support

Things happening for our community

technology innovations to make life better/easier

Windows11, file organization, Google, news/updates, Excel

Demos and hands on for apps/software mentioned on previous questions.

Members showing their favorite tips and ways of using software.

Purchasing a new computer

How to transfer information to a new computer and make sure all programs with the information has set up correctly!

How to set up a new account. Password on the same computer that belongs to you.

how to use computer

Presentations and Guest Speakers?

CONTINUED…

How to protect the electrical grid in our homes against surges and backup power.

VPN: When do we need to use it? What product is recommended?

Privacy and Google/Facebook/

Sorting photos and videos

How to get videos on MSN to play - How to move the screen around, etc

Info on updates - when to do it and when/what not to

Some sessions on using Apple products would be most welcome. iPhones, iPads and Apple watch. How to sync between them?

Storage on iPhone